

2 0 2 4 ANNUAL REPORT

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# **BOARD OF DIRECTORS**



















- **1. Steven G. Dutton**President and Co-owner

  Dutton Ranch Corp.
- **2. Barry D. Friedman**President and CEO,

  Friedman's Home Improvement
- 3. Gary Hartwick Retired, Banker
- **4. Eric McHenry** *Retired, Executive*
- **5. Deborah A. Meekins** *Retired, Banker*
- 6. James M. Ryan
  President, Ryan Mortgage Co.
  Vice Chairman of the Board
  Trustee, Frank P. Doyle Trust
- **7. Troy Sanderson** *President and CEO Exchange Bank*
- 8. William R. Schrader Chairman of the Board Trustee, Frank P. Doyle Trust
- 9. Marlene K. Soiland President and CEO, Soiland Management Co. Corporate Secretary, Exchange Bank Trustee, Frank P. Doyle Trust

# **EXECUTIVE LEADERSHIP TEAM**







Executive Vice President, **Chief Operating Officer** 

1. Troy Sanderson

2. Shari DeMaris





3. Kevin Bender Senior Vice President, Chief Banking Officer

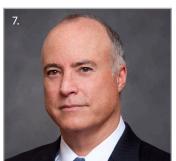




4. Jaimie Galeano Senior Vice President, Retail Banking









6. Suzanne Knowlton Vice President, Director of Marketing and **Community Relations** 





# 7. John Mackey Senior Vice President, Managing Director of Investment and Fiduciary Services









9. Brian Rober Senior Vice President, Chief Information Officer

# 10. Paul Yeomans Senior Vice President, Senior Lending Officer

#### Dear Shareholders:

e are sincerely grateful for the steady commitment of our shareholders, customers, and community in this past year. We are pleased to share with you the 2024 Exchange Bank Annual Report. Included below is an update on the year and overview of the Bank's activities.

#### Financial Performance:

Net income for 2024 was \$23.85 million and the Bank paid total dividends of \$8.91 million equaling a dividend payout ratio of 37.4%. The net interest margin (NIM) for 2024 was 2.59%. The Bank achieved a return on average equity (ROAE) of 9.55%. The Bank's average equity number on a Generally Accepted Accounting Principle ("GAAP") basis includes unrealized losses associated with the Bank's available-for-sale investment portfolio. Total assets as of December 31, 2024 were \$3.30 billion.

#### **Capital Adequacy:**

The Bank's capital ratios remain well in excess of the regulatory minimums to be considered "well capitalized." As of December 31, 2024, the Bank's regulatory total risk-based capital ratio was 19.43% and the leverage ratio was 11.07%.

#### **Asset Quality:**

Gross loans increased by 1.50% in 2024. The loan portfolio continues to perform well, non-accrual loans totaled only \$11.14 million or less than 0.70% of total gross loans of \$1.62 billion. The Bank held no OREO (other real estate ownwed) as of December 31, 2024. Supporting the strength of the loan portfolio is a well funded allowance for credit losses of \$35.10 million, or 2.17% of gross loans. During the year, the Bank released \$5.8 million of allowance for credit loss related to the maturation of construction loans to permanent financing. The allowance was considered adequately funded and the credit metrics of the Bank have remained stable.

The Bank's available-for-sale investment portfolio ended 2024 with a market value of \$1.36 billion, down \$135.1 million over the prior year, primarily related to paydowns and maturities in the portfolio. The portfolio has an effective duration of approximately 3.6 years. A significant majority of the portfolio is comprised of investments that are backed by the full faith and credit of the United States government. The Bank continues to maintain our entire portfolio as available for sale, providing full transparency and management flexibility. The Bank's portfolio has unrealized losses that are a direct result of market interest rates and not a result of credit quality related factors. The Bank does not view the temporary nature of the book unrealized losses to be a significant risk to its long-term capital position.

#### **Deposits and Liquidity:**

Deposit balances remained relatively constant to 2023, decreasing by only 0.22% to \$2.83 million. While the balance in total remained constant, the mix of deposits has changed. There were decreases in low interest-bearing accounts that were offset by increases in higher interest-bearing categories. During the year, the Bank's cost of funds increased from 0.82% in 2023 to 1.44% in 2024 due to an elevated interest rate environment and significant competition for deposits. Even with the increase year-over-year, the Bank's cost of funds remains in the lowest 10% of all similarly sized peer banks nationwide. The Bank estimates approximately 76% of all deposits were fully insured by the FDIC as of December 31, 2024.

As of December 31, 2024, the Bank had \$140.00 million in borrowed funds from both the Federal Reserve Bank of San Francisco and the Federal Home Loan Bank of San Francisco, a decrease of \$85.00 million from the prior year, and remaining borrowing capacity of \$1.02 billion. On January 16, 2025, the Bank repaid in full the \$100 million borrowing outstanding from the Federal Reserve Bank of San Francisco using liquidity on hand.

#### **Non-Interest Income and Expense:**

The generation of non-interest income remains a strength of Exchange Bank with a significant contribution coming from the Bank's Trust and Investment Management group. Total non-interest income in 2024 was \$23.39 million, of which \$10.33 million came from the important work performed by our Trust team in 2024. This team continues to provide good opportunities for non-interest income growth at the Bank. The Bank's Trust and Investment Management group has offices in Santa Rosa, Roseville, Marin County and Silicon Valley. All offices are performing well and are meeting expectations.

Non-interest expenses were \$76.87 million for the year ended December 31, 2024 consistent with the prior year excluding the one-time charge in the second quarter of 2023 related to the voluntary termination of the Exchange Bank Pension Plan.

#### **Community Involvement:**

Exchange Bank has been built upon the significant contributions of many great leaders over our 134-year history. Their dedication to the mission and culture of Exchange Bank brought this institution to the place it is now, and their commitment to our community continues to inspire us today. Both Bruce DeCrona and Greg Steele retired from the Bank's Board of Directors after many years of dedicated service. Their contributions to the success of the Bank were deeply impactful, and their leadership and vision will be greatly missed. During 2024, the Bank continued the tradition of community connection, donating a total of \$726 thousand to over

200 organizations and contributing 5,332 hours of community service. Additionally, 50.44% of the dividends paid by the Bank in 2024, or \$4.49 million, went directly to the Doyle Trust to fund scholarships at Santa Rosa Junior College.

#### **Technology and Risk Management:**

In 2024, the Bank continued the commitment to a robust technology footprint supporting our intense focus on digital banking products, cybersecurity and fraud prevention. The Bank continues to significantly invest in cutting-edge solutions and protections that allow our customers to bank how they want, when they want and where they want - safely.

#### **Commitment to Quality and People Development:**

We continue to acknowledge that our employees are our greatest asset. This is especially true for a community bank with strong and diverse ties to our marketplace. We are proud to announce that once again, and for the 19th year in a row, Exchange Bank was recognized as a Best Place to Work by the North Bay Business Journal. We constantly strive to maximize productivity and create opportunities for our existing employees by strategically realigning our workforce as normal turnover occurs. The velocity of change within our industry is dramatic, and we believe it is critical that the structure of our workforce flexes to align with the changing environment.

#### **Continued Commitment:**

With the largest branch footprint in Sonoma County that includes 17 well-located branches deeply embedded into their individual communities, and with a 134-year history of connectivity to generations of families and businesses in Sonoma County, this Bank and our employees are closely connected to the vast majority of current and potential customers in this market. The Bank also has a retail branch in Roseville and Trust and Investment Management offices in Santa Rosa, Roseville, Marin County and Silicon Valley.

On behalf of the Board of Directors, our Executive Management Team, and our remarkable employees, we would like to take this opportunity to thank you, our shareholders, for your support.

Sincerely,

William R. Schrader Chairman of the Board

Troy J. Sanderson President and Chief Executive Officer

# 2024 Philanthropy



Nonprofit and charitable organizations supported



Team member volunteer hours



\$726,000

in charitable donations



Team members serving on boards or committees

# 2024 Awards & Accolades













SAN FRANCISCO BUSINESS TIMES CORPORATE PHILANTHROPY **AWARD WINNER 2024** 

# Thank You Sonoma County

We're proud to be your local community bank for 135 years and counting.

#### **CONSOLIDATED BALANCE SHEETS**

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#### **EXCHANGE BANK AND SUBSIDIARIES**

December 31, 2024 and 2023 (In thousands, except share and par value amounts)	2024	2023
ASSETS		
Cash and due from banks Short-term investments	\$ 134,672 204	\$ 89,354 257
Total cash and cash equivalents	134,876	89,611
Available-for-sale investment securities	1,362,345	1,497,445
Loans and leases Less allowance for credit losses	1,618,579 (35,099)	1,594,677 (41,268)
Net loans and leases	1,583,480	1,553,409
Federal Home Loan Bank stock Bank premises and equipment, net Bank owned life insurance Other real estate owned Accrued interest receivable and other assets	15,000 17,241 72,266 —	15,000 17,472 68,887 — 126,748
	115,280	
Total assets	\$ 3,300,488	\$ 3,368,572
LIABILITIES AND STOCKHOLDERS' EQUITY		
Deposits:  Non-interest bearing Interest bearing	\$ 902,315 1,930,128	\$ 977,426 1,861,201
Total deposits	2,832,443	2,838,627
Other borrowings Accrued interest payable and other liabilities	140,000 47,236	225,000 49,721
Total liabilities	3,019,679	3,113,348
Commitments and contingencies		
Stockholders' equity: Preferred stock, 1,000,000 shares authorized: None Issued or outstanding Common stock, \$2.50 par value; 3,000,000 shares authorized; 1,714,344 shares issued and outstanding Additional paid-in capital Retained earnings Accumulated other comprehensive income (loss), net of taxes	4,286 46,026 331,591 (101,094)	4,286 46,026 316,652 (111,740)
Total stockholders' equity	280,809	255,224
Total liabilities and stockholders' equity	<b>\$</b> 3,300,488	<b>\$</b> 3,368,572

#### CONSOLIDATED STATEMENTS OF INCOME

#### **EXCHANGE BANK AND SUBSIDIARIES**

# For the Years Ended December 31, 2024 and 2023

(In thousands, except per share amounts)	2024	2023
Interest income: Interest and fees on loans and leases	<b>\$</b> 89,096	<b>\$</b> 81,919
Interest and rees of roans and reases Interest on investment securities:	\$ 69,090	<b>\$</b> 81,919
Taxable	33,358	31,125
Exempt from Federal income taxes	2,266	2,504
Total interest income	124,720	115,548
Interest expense:		
Interest on deposits	33,256	16,716
Interest on borrowings	10,201	8,342
Total interest expense	43,457	25,058
Net interest income before provision		
for credit losses	81,263	90,490
Provision (reversal) for credit losses	(5,800)	
Net interest income after provision		
(reversal) for credit losses	87,063	90,490
Non-interest income:		
Service charges and fees	3,337	3,265
Trust income	10,332	9,787
Merchant discount and interchange fees	5,030	5,311
Income from bank owned life insurance Gain on sale of other real estate owned	2,468	2,255 694
Other income	2,218	2,348
Total non-interest income	23,385	23,660
Non-interest expense:		
Salaries and employee benefits	42,678	41,110
Occupancy and equipment	7,774	8,160
Professional fees	5,698	7,014
FDIC assessments	1,532	1,574
Pension Plan retirement Other expenses	— 19,188	8,398 20,182
·		
Total non-interest expense	76,870	86,438
Income before provision for income taxes	33,578	27,712
Provision for income taxes	9,725	7,519
Net income	\$ 23,853	\$ 20,193
Basic and diluted earnings per common share	\$ 13.91	\$ 11.78

#### **EXECUTIVE TEAM**

**Troy Sanderson** 

President and Chief Executive Officer

Shari DeMaris

Executive Vice President, Chief Operating Officer

Kevin Bender

Senior Vice President, Chief Banking Officer

Jaimie Galeano

Senior Vice President, Retail Banking

**Holly Hawkins** 

Senior Vice President, Chief HR Officer

Suzanne Knowlton

Vice President, Director of Marketing and Community Relations

John Mackey

SVP/Managing Director of Investment and Fiduciary Services

Charlotte Radmilovic

Senior Vice President, Chief Financial Officer

**Brian Rober** 

Senior Vice President, Chief Information Officer

Paul Yeomans

Senior Vice President, Senior Lending Officer

Kathy Sutliff

Executive Assistant

#### APPLICATION SUPPORT

Bryna McCulley

VP/Digital Application Manager

Antonio Becerra

**Business Solutions Analyst** 

#### ATM/DEBIT CARD SERVICES

**Heather Brewer** 

AVP/Electronic Banking Manager

#### **BRANCH BANKING**

Jessica Hidalgo

VP/Regional Sales Manager

**Thomas Sands** 

VP/Regional Sales Manager

Cassandra Zorn

VP/Retail Operations Officer

Kenn Cunningham

AVP/Sales Officer

Erin Williams

AVP/Compliance Quality Control Specialist

Chrissy Nelson

Relationship Banking Wholesaler

#### CENTRAL SERVICES/OPERATIONS

Stacy Small

VP/Bank Operations Manager

**Amy Bravin** 

Risk Mitigation Analyst

Nicole Khan

Bank Operations Supervisor

#### **COMMERCIAL LENDING**

Terry Flynn

SVP/Commercial Relationship Manager

Jerry Gamboa

SVP/Commercial Banking Regional Manager

Chad Barbieri

VP/SBA Business Development Officer

Ramsay Brown

VP/Commercial Relationship Manager

**Geof Fong** 

VP/Commercial Relationship Manager

Jamie Ganly

VP/Commercial Relationship Manager

Sean O'Hare

VP/Commercial Relationship Manager

Jeff Owen

VP/Commercial Relationship Manager

Bahar Ozgur

VP/Commercial Relationship Manager

**Stacey Powers** 

VP/Commercial Relationship Manager

Chad Hansen

AVP/Commercial Portfolio Manager

#### CREDIT ADMINISTRATION

Joe Carbonaro

VP/Commercial Credit Risk Officer

Lori Crechriou

VP/Special Assets Manager

April Hidalgo

VP/Senior Commercial Underwriter

June Ingalls

VP/Credit Operations Manager

Alicia Jessie

VP/Senior Commercial Underwriter

Cory Kellogg

VP/Senior Commercial Underwriter

Joe Maurer

VP/Senior Commercial Underwriter

Julie Nauer

VP/Senior Commercial Underwriter

Ali Spitzer

VP/Senior Credit Administrator

Tony Uribe

VP/Credit Administrator

Terrie King

AVP/Senior Commercial Underwriter

Lachele Plaskett

AVP/Commercial Underwriter

**Jasmine Scott** 

AVP/Commercial Credit Risk Officer

Susan Corbisiero

Special Assets Officer

**Denise Davis** 

Residential Loan Underwriter

#### CUSTOMER CARE CENTER

Kristie Clay

VP/Customer Care Manager

#### FACILITIES AND PURCHASING

Heather Garbocci

AVP/Facilities & Purchasing Manager

#### **FINANCE**

Shauna Lorenzen

VP/Controller

Lisa Ganame

VP/Financial Planning and Analysis Officer

Stacy McKee

AVP/Assistant Controller

#### **HUMAN RESOURCES**

Randy Ferino

VP/Senior HR Business Partner

Kimberly Murphy

AVP/HR Business Partner

Kelly Obremski

AVP/Compensation & Benefits Manager

Joe Muldowney

Payroll/HRIS Manager

#### INFORMATION SECURITY

Irshad Hirani

VP/Information Security Officer

#### LEARNING AND DEVELOPMENT

Dawn Warner

VP/Learning & Development Director

Laura Hastings

Senior Learning Business Partner

#### LOAN SERVICE CENTER

Safiyyah Muhammad

VP/Loan Operation Manager

Suzanne Geske

AVP/Compliance Quality Control Specialist

Teresa Johnson

AVP/Loan Operations Post-Close Manager

**Barb Myers** 

AVP/Loan Servicing Manager

#### MARKETING

Beth Ryan

VP/Community Relations & Engagement Officer

**Breanne Sturdevant** 

AVP/Retail Banking Product and Project Manager

#### RISK MANAGEMENT

Jamie Hidalgo

VP/Risk Management Officer

Kerri Howard

VP/BSA Officer

Morgan Steele

VP/Compliance and CRA Officer

Vanesa Valencia

AVP/CRA Officer

Andrea Gondola

Compliance Analyst

Rebekah Tyrrell

Enterprise Risk Analyst

#### TECHNICAL SERVICES

Jody Lee

AVP/Technical Project Manager

TRUST - MARIN

**Debbie Campas** 

VP/Personal Trust Officer

#### TRUST - ROSEVILLE/SACRAMENTO

Alysia Corell

VP/Personal Trust Officer

Tiffany Terrell

AVP/Personal Trust Officer

Michelle Gordon

Investment Officer

#### TRUST - SILICON VALLEY

Cathy Colgan

VP/Personal Trust Officer

#### TRUST AND INVESTMENT MANAGEMENT

Diana Angell

VP/Personal Trust Officer

Matthew Kelman

VP/Institutional Trust Fiduciary Manager

Andriy Lesyshyn

VP/Personal Trust Officer

**Emily Menjou** 

VP/Personal Trust Fiduciary Manager

**Dave Rapoport** 

VP/Investment Officer

Bill Ryan

VP/Investment Officer

Chris Stafford

VP/Personal Trust Officer

Renee Pilkenton

AVP/Trust Operations & Compliance Manager

Max Coughlin

Personal Trust Officer

Tom Del Signore

Institutional Trust Officer

Andrea Ruiz

Personal Trust Officer

Charlie Walker

Investment Officer

#### **BRANCH MANAGERS**

### **Cloverdale Branch**

Ramiro Rodriguez AVP/Branch Manager

**Cotati Branch** 

Dan Reilly

VP/Branch Manager

**Coddingtown Branch** 

Cameron Belvedere

VP/Branch Manager

Carrie Winn

Retail Service Manager

**Dutton Branch** 

Alexis Frausto

AVP/Branch Manager

#### **Healdsburg Branch**

Patti Mannatt

VP/Branch Manager

#### **Larkfield Branch**

Veronica Garcia-Rincon VP/Branch Manager

#### **Petaluma East Branch**

Ivette Celedon

VP/Branch Manager

#### **Petaluma Main Branch**

Rick Gorman

VP/Branch Manager

#### **Reinking Branch**

Shaun Vongphakham

VP/Branch Manager

#### **Rohnert Park Branch**

Dan Reilly

VP/Branch Manager

#### Santa Rosa Main Branch

**Britt Cooper** 

VP/Business Banking Manager

#### **Sebastopol Branch**

Dorothy Rodella

VP/Branch Manager

#### Sonoma Branch

AJ Vazquez

VP/Branch Manager

#### St. Francis Branch

Jessica Dominguez

AVP/Branch Manager

#### **Stony Point Branch**

Santiago Ramirez

VP/Branch Manager

Windsor Branch
Jim Curry

VP, Branch Manager

# IN RECOGNITION

The Board of Directors wishes to acknowledge the outstanding service provided by two retired Board Members of our Bank: Bruce E. DeCrona and Gregory S. Steele.

These exceptional teammates profiled integrity, compassion and respect for our community and an uncompromised commitment to our Bank. Their steady leadership was highly influential in our success. It has been an honor and a pleasure for us to have had them as trusted teammates.

We wish them all the very best as they now pivot into a well-deserved new chapter of their lives. Bruce and Greg all the best to both of you!



BRUCE E. DECRONA



GREGORY S. STEELE

# MISSION STATEMENT

From generation to generation, we invest in people, business and community to build a strong future.

# VISION STATEMENT

We want to be your bank, making a difference in the communities we serve, to create a better future for generations to come.

# CORE VALUES

#### Commitment

Exchange Bank's legacy is one of financial leadership and community support, which we will continue through responsiveness to the needs of our customers and communities. As a public company, we strive for an attractive long-term return for our shareholders, act as a responsible community citizen and demonstrate leadership in local business and community circles. We support our communities with our money, time and talent.

#### Respect

We value the diversity of our customers, employees and communities. We believe that everyone is entitled to be treated with fairness and respect. Our employees are empowered to think independently, act resourcefully, and are charged with the responsibility of representing our values within the organization and in the community.

#### Integrity

Our business is grounded in trust. We are committed to acting with the highest standards of personal, professional and organizational integrity and character.

#### **Teamwork**

Together, we are stronger and wiser than any of us individually. We foster a spirit of enthusiasm, professionalism, engagement and fun while working together in pursuit of common goals. We are known as people who care about our customers, our company, our communities and one another.



